**Nilam Roger Gonsalves**

**Address** : Nallsopara (west) . Pin-401203

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**Contact** :- mob-08237450705

**Objective**:

In an endeavour to purchase a suitable standing as an Reservation of Air Ticketing in a prospering and emerging company with prospects for individual and organizational growth and development where efficiency and talent is a criterion and will be utilized to the fullest to meet Operational Challenges.

**Career Profile**:

**Experience**:

* Worked as a Reservation Executive in M/S Shrishti Tours & Travels Pvt . Ltd For 2Year,3th Months As For Ticket Booking( Amadeus , Abacus)i.e 2007-2009
* Worked as a Reservation Executive in M/S Kalpana Holidays for 1 year 3 Month(Amadeus,Galileo) i.e 2009-2010
* Worked as a Reservation Executive in M/S .Mehta Tours & Travels Pvt .Ltd.( Abacus ,Galileo)
* worked as Reservation In M/S. Satguru travel & tourism l. l.C (Dubai)(Amadeus,Galileo,Gabriel) 2010-2011.
* At present Working as Reservation Executive Neem Holidays .Mumbai i,e2023

**KNOWLEDGE of CRS** :

Amadeus ,Galileo, Gabriel and Abacus

**Responsibilities**

* Managing manual and Computerized Reservation & Air ticketing
* Having good command in travel phone.
* Viewing availability & fare quotation.
* Issue of Domestic & International ticketing.
* Reissuing a ticket & revalidation of a ticket.
* Well verse of online bookings.
* Decoding,Encoding of (cities,countries,airlines)& Airline codes.
* I worked with GSA of the air Rwanda

**Academic Qualifications**:

Bachelors of Arts from St. Joseph Junior/Senior College in the year 2009,Mumbai India.

Higher Secondary School from St. Joseph Junior/Senior College in the year 2005Mumbai India.

**Technical Qualifications**:

* Diploma in Air Ticketing IATA/UFTA from Trade Wing Institute Year2007 Mumbai,India.
* Certification in Online Travel Training Courses.
* Microsoft Products:Windows 98/200/XP,Ms Office 97/2000/2003.

**Personal Profile:**

Husbands Name : Roger Gonsalves

Date of Birth: 01 -03-1986

Marital Status Married.

Nationality: Indian

Religion : R .C. Catholic

Language Known: English, Hindi ,Marathi